



Telephone Banking Login Information

You can access your accounts by calling **844.4VIBECU** (844.484.2328). Simply follow the prompts to check your balances, transfer between accounts, make loan payments, and more.

Login Tips

1. Enter Account Number.

The first time using the system, you will be prompted to select the * key to create your PIN. You will need to enter your full social security number and date of birth. Then, you will be prompted to create a new, 4-digit PIN.

2. After the initial balances are provided, you will be supplied with only the following options that are unique to your account structure.

- Checking
- Savings or Money Market
- Loans
- Credit Cards
- Certificate or IRA

3. At any time during the call:

- Press "9" for the main menu.
- Press "0" to speak with a Member Service Representative during business hours.

Checking

Select from one of the following:

1. Balance
2. Withdrawals
3. Deposits
4. Transfer to this Checking
5. Transfer from this Checking
6. Other Options
9. Return to Main Menu

Savings or Money Market

Select from one of the following:

1. Balance
2. Withdrawals
3. Deposits
4. Transfer to this Savings
5. Transfer from this Savings
6. Dividends
9. Return to Main Menu

Loans

Select from one of the following:

1. Loan Information
2. Payoff Amount
3. Make a Payment
4. Loan Transactions
9. Return to Main Menu

Credit Cards

Select from one of the following:

1. Credit Card Information
2. Make a Payment
9. Return to Main Menu

Certificate or IRA

Select from one of the following:

1. Balance
2. Dividends
3. Maturity Date
9. Return to Main Menu

Main Menu/Other Options

Select from one of the following:

1. Lost/Stolen Debit Card or Credit Card
2. Transfer Funds
3. Change Telephone Banking PIN
4. Set up/Change Preferences
9. Return to Main Menu